

# Warning about fake telephone calls



Scams involving fake telephone calls are on the rise and many are losing money as a result of being tricked into providing card details and pin codes or logging into their online banking.



The police have issued the following tips to help you avoid being affected. Spread this information to everyone you care about.

- ◆ **Never give out** card details, pin codes or other sensitive details to anybody. Ever. Card details and pin codes are the keys to your money.
- ◆ **Never use** your bank card reader or bank ID when asked to by somebody who contacts you. No legitimate person will ask you to use these tools via telephone.
- ◆ **If somebody you do not know calls you** and you feel unsure, hang up or ask to return the call to a number that you already have yourself. This applies no matter whether the person claims to be a close relative or an employee of a bank, company or government agency.
- ◆ **Do not trust** people who contact you just because they have personal information about you. Scammers can find this information online and use it to trick you.
- ◆ **If you are affected** or suspect that you have been scammed, contact your bank immediately. Always report incidents to the police and seek support from those that are close to you.