



Protect yourself against scam calls

✓ Hang up

If someone calls you and you're unsure who's calling, just hang up. Fraudsters often claim to be a relative, or from your bank, a company or an authority.

Prepare something to say to end the call quickly, or simply hang up. You don't need to be polite.

✓ Don't log in

Never identify yourself with your bank eID or share codes from a bank token or payment card at someone else's request.

Respectable companies, organisations and authorities would never contact you and ask you to log in or share personal data this way.

✓ Don't trust the caller

The fraudster may try to make you anxious by saying that you're about to lose money or that a relative is in trouble.

Don't trust the caller even if they seem believable and have personal information about you.

If you suspect that you're the victim of a fraud:

- Contact your bank.
- Call **114 14** to make a police report. Call **112** in an emergency.
- Ask someone close to you for support.



Polisen

Hi!

Fraud is increasing and many people are falling victim to scam calls. The fraudster may call and request personal data or ask you to identify yourself with your bank eID, or share codes from a bank token or bank card. The aim of this postcard is to advise you on how to avoid being scammed.

- Keep this postcard in a visible place, on the fridge or where you normally talk on the phone.
- Prepare something to say to end the call quickly or be ready to simply hang up.



- We advise you to talk to someone close to you about how to protect yourself against fraud.

Kind regards,
The Swedish Police

This is a message from the Swedish Police Authority about how you can protect yourself against fraud. If you need this information in another language, please visit [polisen.se/en](https://www.polisen.se/en)



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